JEFFERSON COUNTY
BOARD OF COUNTY COMMISSIONERS

ADDENDUM NO. 1 TO
REQUEST FOR PROPOSALS (RFP) FOR
INFORMATION TECHNOLOGY SERVICES
RFP 2025-01
Issued February 14, 2025

SECTION 1.0 SCHEDULE OF EVENTS
Failure to comply with this or any other paragraph of this RFP shall be sufficient reason for rejection of the Proposal.

All times listed in the Schedule of Events are Eastern Standard Time (EST).

Event	Date/Time
Proposal Advertisement Date	January 24, 2025
Release of Request for Proposals	January 24, 2025
Questions Due from Prospective Bidder	February 7, 2025
Responses to questions due	February 14, 2025
PROPOSALS DUE TO BOCC	**February 28, 2025 @ 3:00 P.M.**
Oral Presentations (if needed)	March 5, 2025
Posting of Selection Committee Ranking	March 5, 2025
Posting of Intended Award	March 5, 2025
BOCC Consideration of Final Award/Contract	March 20, 2025
Posting of Notice of Award	March 21, 2025

This addendum is being posted to inform prospective bidders of responses to questions, striking of certain language and changes to the schedule of events.

Q1: May we schedule an onsite meeting to discuss the RFP?
A1: The County's Cone of Silence and Schedule of Events does not allow for this.

Q2: May we schedule an onsite meeting to assess the existing IT systems?
A2: The County's Cone of Silence and Schedule of Events does not allow for this.

Q3: What IT company currently provides managed services to the County? How long have they provided managed services to the County?
A3: The County does not have a current managed services agreement for IT Services.

Q4: What costs did the County incur for previous two years for IT Managed services?
A4: The County does not have a current managed services agreement for IT Services.

Q5: What brand/model firewall does the County currently use? Is it owned by the County? Or leased by current IT?
A5: The County has various firewalls of different make and models. They are owned by the County.

Q6: What brand/model network switches does the County have in place?
A6: The County has various network switches of different make and models.

Q7: How many network switches does the County have?
A7: It is estimated that the county has 12 network switches.

Q8: What brand/model, in general, are the servers and workstations? Are they under current warranty from the manufacturer?
A8: The County does not have one sole manufacturer of servers are workstations. Depending on the brand and model, the warranty varies.

Q9: Which Hypervisor, if any, is utilized for the server infrastructure?
A9: The County currently does not use this capability.

Q10: What server and workstation operating systems are currently in use?
A10: Microsoft Suites

Q11: How many laptops/computers/servers does the County currently use?
A11: It is estimated that the county has 15 laptops, 25 desktops and 8 servers.

Q12: Are all servers on-premise?
A12: Yes.

Q13: What type and carrier provides Internet for the County?
A13: Depending on the office location it is either Xfinity or Centurylink.

Q14: Does the County utilize MFA to log into desktops computers?
A14: The County uses this capability.

Q15: What antivirus/endpoint protections does the County currently use?
A15: Various.

Q16: What email filtering service does the County currently use?
A16: Outlook.

Q17: What backup solution is currently in use? Are backups being copied to a offsite/cloud storage?
A17: OneDrive Cloud Storage.

Q18: What are the primary line of business applications the County is currently utilizing?
A18: Microsoft Apps.

Q19: What solution does the County utilize to allow authorized users to access network resources remotely?
A19: The County uses Office to allow authorized users to access the current network.

Q20: What is the primary wireless solution being utilized?
A20: Equipment provided by our internet service provider.

Under Tab 4 of the "Intent and General Info" document (Page 10) the following is removed.

Demonstrate current capacity and current expertise in debris removal, solid waste and hazardous waste management and disposal. Respondent shall document knowledge and experience of personnel with Federal, State and local emergency management agencies, programs, funding sources and reimbursement processes. Provide the name and location of the proposed:
a. Closest office
b. Principal in charge
c. Local On Site Project Manager·
d. Data Collection Manager